

Cancellation Policy

Cancellation requests can be processed if services have not yet been provided. You will be liable for part payment should we have completed some of your request. Should you wish to cancel or amend your order please call on 01455 444414 and we will try to accommodate your request.

Refund Policy

We can only process refund requests if services have not been provided or applied for. This can be done within five (5) days of payment. If any services have been part completed only a partial refund will be available.

Order Fulfilment

We endeavour to process orders as quickly as possible, but please understand that sometimes it is necessary for us to receive a response from multiple parties to fulfil some orders. Third party response times are not something we can control, so if you wish for an update on your order status please check within the management portal or alternatively call us on 01455 444414.

Delivery Times

Delivery time will vary depending upon which services have been requested. Some of our products are digitally delivered via email or available for download from within the management portal.